



# NOTICE

## STUDENT COMPLAINT POLICY

**SOLPOWERPEOPLE, INC. has a Certificate of Approval from the Texas Workforce Commission (TWC).**

**The TWC-assigned school number is: S 4173.**

**The school's programs are approved by TWC. In addition, SolPowerPeople, Inc. has been awarded ISPQ Accredited Continuing Education Provider #US-0157 by the Interstate Renewable Energy Council according to the Institute for Sustainable Power, Inc. International Standard 01022 for the following courses:**

**SPV2000: Photovoltaic Systems Foundations Workshop**

**SPV3000: Advanced Photovoltaic Systems Design & Installation Workshop**

**SolPowerPeople, Inc. has been approved by the North American Board of Certified Energy Practitioners (NABCEP) as a registered NABCEP PV Entry Level Exam Provider, #0424.**

**Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog.** Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

**Students dissatisfied with this school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.**

**Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at <http://csc.twc.state.tx.us/>.**